## BROMLEY CIVIC CENTRE, STOCKWELL CLOSE, BROMLEY BRI 3UH



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To: Members of the

## IMPROVEMENT AND EFFICIENCY SUB-COMMITTEE

Councillor Neil Reddin (Chairman)
Councillor Nicholas Bennett J.P. (Vice-Chairman)
Councillors Graham Arthur, Eric Bosshard, Stephen Carr, Judi Ellis, Robert Evans,
Russell Jackson, Russell Mellor and Tony Owen

A meeting of the Improvement and Efficiency Sub-Committee will be held at Bromley Civic Centre on **WEDNESDAY 19 JANUARY 2011 AT 7.30 PM** 

MARK BOWEN
Director of Legal, Democratic and
Customer Services.

Copies of the documents referred to below can be obtained from <a href="https://www.bromley.gov.uk/meetings">www.bromley.gov.uk/meetings</a>

## AGENDA

- 1 APOLOGIES FOR ABSENCE
- 2 DECLARATIONS OF INTEREST
- 3 QUESTIONS FROM MEMBERS OF THE PUBLIC ATTENDING THE MEETING
  To hear questions received in writing by the Legal, Democratic & Customer Services Department by <u>5pm on Thursday 13<sup>th</sup> January</u> and to respond.
- 4 MINUTES OF THE MEETING HELD 13TH OCTOBER 2010 (Pages 3 6)
- 5 MATTERS ARISING FROM PREVIOUS MEETINGS (Pages 7 12)
- 6 CARBON MANAGEMENT FUND: PROGRESS REPORT 2010 (Pages 13 22)
- 7 ORGANISATIONAL IMPROVEMENT PROGRAMME UPDATE (Pages 23 36)
- 8 'TELL US ONCE' PROJECT PRESENTATION
- 9 OFFICE ACCOMMODATION STRATEGY (Pages 37 52)
- 10 CORPORATE WEBSITE VERBAL UPDATE